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**Career Objective**

I'm a recent IT graduate from King’s Own Institute, excited about working with databases and full stack development. During my studies, I helped create a WordPress website for a company selling beauty products. I'm eager to use my skills in web development and databases in a role, where I can grow and contribute to the team's success.

**Technical Skills**

* **Programming Languages:** HTML, java, c#
* **Web Development:** WordPress, MySQL
* **Databases:** SQL
* **Operating Systems:** Windows, Mac
* **Software:** Microsoft Office, Visual Studio Code
* **Soft skills:** Problem solving, good communicator, adaptable, familiar with ticketing system, troubleshooting, time management.

**Education**

**Professional Year**  
Performance Education, Sydney   
Dates: 26/02/2024 – currently studying   
Key Subjects: Australian Business Culture, Professional workplace communication, Professional workplace writing

**Bachelor of Information Technology**  
King’s Own Institute, Sydney  
Dates: 09/03/2020- 28/10/2023  
Key Areas: Database Management, Web Development, System analysis, Cyber Security

**University Project**

**Beauty Products Website**  
King’s Own Institute, Sydney  
Dates:

* **Objective:** Create an e-commerce website for a beauty products company using WordPress.
* **Tools:** WordPress, HTML
* **Role:** Worked in a team of 4 to set up and customize the WordPress site. I focused on making the site user-friendly and connecting it to a database.
* **Outcome:** Launched a fully functional website with a shopping cart and secure payment. Presented the project to our class and wrote a detailed report.
* **Result:** Successfully able to run the website.

**Work Experience**

**Job Title:** Shift manager

Company: McDonalds Cremorne  
City: Sydney, NSW  
Dates: August 2020- currently working

* Ability to lead a team effectively, delegate tasks, and ensure team members are motivated and working efficiently.
* Handle customer complaints and inquiries professionally to ensure customer satisfaction.
* Handle cash and make sure the till is balanced correctly at the end of each shift.
* Quickly identify and resolve issues that arise during shifts, such as equipment malfunctions or staffing shortages.

**Personal Skills**

* **Attention to Detail:** Carefully checked code and tested the website to make sure everything worked perfectly.
* **Teamwork:** Collaborated well with my team on the university project.
* **Problem-Solving:** Fixed various technical issues while building the website.
* **Time Management:** Managed my time well to meet deadlines for both my coursework and project.
* **Communication:** Worked in customer service and has good communication skills.

**References**

Available upon request.